

Data Protection and GDPR Policy

1. Introduction

Oranka Fruit Juices Ltd ("we", "our", "us") is committed to protecting and respecting your privacy and personal data. This Data Protection and GDPR Policy outlines how we collect, use, store, and protect your personal information in compliance with the General Data Protection Regulation (GDPR) and other applicable data protection laws.

2. Scope

This policy applies to all personal data we collect from individuals (data subjects) in the course of our operations, including employees, customers, suppliers, and website visitors.

3. Definitions

- **Personal Data:** Any information relating to an identified or identifiable natural person.
- **Data Subject:** The individual to whom the personal data refers.
- **Data Controller:** The entity responsible for determining how personal data is processed.
- **Data Processor:** An entity that processes personal data on behalf of the data controller.

4. Types of Personal Data We Collect

We may collect the following types of personal data, depending on the nature of our relationship with you:

- **Contact Information:** Name, address, email address, phone number.
- **Financial Information:** Payment details, billing address.
- **Business Information:** Job title, company name, and other business-related information.
- **Website Usage Data:** IP address, browser type, device information, and browsing activity.

5. How We Use Personal Data

We use personal data for the following purposes:

- To provide products or services to you.
- To manage relationships with customers, suppliers, and partners.
- To improve our website and services based on usage data.
- To comply with legal obligations and regulatory requirements.
- To send marketing communications, where consent has been given.

6. Legal Basis for Processing Personal Data

Under the GDPR, we process personal data based on the following legal grounds:

Document Ref.	Version No.	Revision Date	Prepared by	Page
ESG – Policy 3	4	06.11.2025	Operations - DG	1

- **Consent:** When you have given explicit consent to process your personal data.
- **Contractual Necessity:** To fulfil contractual obligations with you (e.g., providing services or products).
- **Legal Obligation:** To comply with legal or regulatory requirements.
- **Legitimate Interests:** For legitimate business interests, provided your rights and freedoms are not overridden.

7. Data Retention

We will retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, including any legal or regulatory obligations. Once data is no longer required, it will be securely deleted.

8. Data Protection Rights

Under the GDPR, you have the following rights regarding your personal data:

- **Right to Access:** You may request a copy of the personal data we hold about you.
- **Right to Rectification:** You can ask us to correct any inaccurate or incomplete data.
- **Right to Erasure:** You can request that we delete your personal data, subject to legal exceptions.
- **Right to Restrict Processing:** You can request that we limit how we process your data.
- **Right to Data Portability:** You can request that we transfer your personal data to another organization in a structured, commonly used format.
- **Right to Object:** You can object to certain types of processing, including direct marketing.

To exercise these rights, please contact us at info@oranka.co.uk

9. Data Security

We take the security of your personal data seriously. We implement technical and organizational measures to protect personal data against unauthorized access, alteration, disclosure, or destruction. This includes encryption, access controls, and regular security audits.

10. Sharing of Personal Data

We do not sell or rent your personal data to third parties. However, we may share your personal data with trusted third parties, such as service providers, business partners, or legal authorities, where necessary to fulfill the purposes of processing, comply with legal obligations, or protect our business interests.

All third-party processors are required to adhere to strict data protection standards in compliance with the GDPR.

11. International Data Transfers

If we transfer personal data to countries outside the European Economic Area (EEA), we ensure that adequate safeguards are in place to protect your personal data in compliance with applicable data protection laws.

Document Ref.	Version No.	Revision Date	Prepared by	Page
ESG – Policy 3	4	06.11.2025	Operations - DG	2

12. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to collect information about your browsing activities. You can control cookie settings through your browser settings or through our website's cookie preference tool.

13. Changes to This Policy

We may update this Data Protection and GDPR Policy from time to time. Any changes will be communicated through our website or other means of contact. The updated policy will be effective from the date it is posted.

14. Contact Us

If you have any questions, concerns, or requests regarding this policy or the processing of your personal data, please contact us at:

Oranka Juice Solutions
9 Wornal Park, Menmarsh Road, Worminghall, Aylesbury, Bucks, HP18 9PH
info@oranka.co.uk
0330 998 0555

Acknowledgment

By engaging with our services or visiting our website, you acknowledge that you have read and understood this Data Protection and GDPR Policy.

Document Ref.	Version No.	Revision Date	Prepared by	Page
ESG – Policy 3	4	06.11.2025	Operations - DG	3